

Lighting Global Product Support Expiration Policy

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After a product meets the Lighting Global Quality Standards, it receives support from the Lighting Global Program. This support is formalized with two documents (the Standardized Specification Sheet, and the Type Approval/Verification letter) and the product listing on the Lighting Global website.

Note: the Lighting Global website serves as the official site to confirm that the program supports a product and that its Specification Sheet and Verification Letter are valid.

Results from the Quality Test Method (QTM) or Accelerated Verification Method (AVM) testing are used to determine if a product meets the Quality Standards. Test results are valid for two years. Their expiration date is typically set for the last day of the month, two years from the original test report date. Occasionally, there are cases in which Lighting Global's support of a product may be more or less than two years from the original test report date.^{1,2} See special cases below:

1. There is a delay on the Lighting Global team's side in providing the test report and/or uploading the product of more than one month:
 - The date that favors the manufacturer is used to set the expiration date (i.e., if Lighting Global delayed in providing the results, the date the results were provided is used; if Lighting Global delayed in uploading the product, the date the product was uploaded is used).
 - Dates may be extended up to 6 months past the original report date (i.e., the expiration date could be at most, 2 years and 6 months past the last day of the month of the original report date).
2. The product receives a "conditional pass" and provides documentation to fix the issue or the product fails, but corrects issues and undergoes partial retesting:
 - The date of the addendum letter is used to set the expiration date (the expiration date would be two years from the date of the addendum letter). In cases where addendum letters were not issued (or were issued late), but the company was notified by email, the date of the notification email is used.
 - Expiration dates may be extended no more than 6 months past the original report date. If corrections were made more than 6 months after the original report date, the expiration date would be set at 2 years and 6 months past the last day of the month of the original report date.

¹ Manufacturers should note that regardless of a product's status of support from Lighting Global, some governments, importation agencies and procurement programs might use the test report date as their only criteria for accepting test results.

² Note, if a manufacturer delays in making a payment, delays in providing/approving their materials for the website, or requests that their product not be uploaded immediately, the test report date is still used to set the expiration date (i.e., the expiration date is the last day of the month, two years from the report date).

3. The product undergoes renewal testing³:
 - The date of the renewal test report is used to set the expiration date (with similar rules as above).
 - In the case of a product that does not pass renewal testing, the manufacturer is required to provide Lighting Global details of their corrective action plan within 2 weeks of the date of receiving their renewal results or risk the product's Verification Letter being removed from the website.

4. The product is under renewal testing, but the testing will not be finished before the original expiration date:
 - If the manufacturer has signed a test agreement before the expiration date of the product and is ready to move forward with sampling within 30 days, the expiration date can be extended until the renewal testing is complete.

5. A similar product is referencing results from a previously tested product:
 - If the expiration date of the previously tested product is less than 1 year and 6 months later than the start of testing of the new product (i.e., the previously tested product was issued a verification letter more than 6 months earlier), the expiration date for the newly tested product will be the same as the expiration date of the previously tested product.⁴ In this case, when the referenced product expires, the new product will also expire.⁵

Manufacturers should keep in mind that a lapse in valid QTM test results might disqualify the product for importation into countries that enforce mandatory quality standards. The product might also be excluded from tenders that require quality verification via QTM testing at an accredited laboratory.

Furthermore, while Lighting Global may be willing to extend Program support for a product in the cases listed above or whose QTM results have expired while renewal testing is underway, this does not guarantee that the product can be imported into all countries because some governments, importation agencies, and procurement programs may require a valid test report.

³ See [Policy for Renewing Test Results](#)

⁴ To obtain a full 2 years of validity for the new product's results, the manufacturer may have those aspects or components of the previously tested product that are being referenced retested with a sample size of two.

⁵ Note, if the manufacturer chooses to renew both products, results for aspects that are the same in both products may only need to be tested once and can be referenced for the other product, as described in the [Testing Similar Products Policy](#).