





Quality Assurance for Off-Grid Lighting Expansion to Cover Solar Home System Kits

Stakeholder Outreach Webinar
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3:30 PM GMT



Presenting Today







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Agenda

- Brief background on Lighting Global QA
- Overview of existing QA framework
- Summary of proposed changes
- Description of stakeholder feedback
- Timeline for changes to take effect
- Key topics for future consideration

We will pause for **questions** throughout and reserve time at the end. Please enter questions in the chat window.



Lighting Global Quality Assurance Program

- Joint initiative of IFC and World Bank; supports Lighting Africa and Lighting Asia
- Testing and verification program for off-grid energy products
- QA framework for pico-products institutionalized through the International Electrotechnical Commission (TS 62257-9-5, Ed. 2.0)
- Developed test methods and quality standards for SHS Kits; in use since 2015







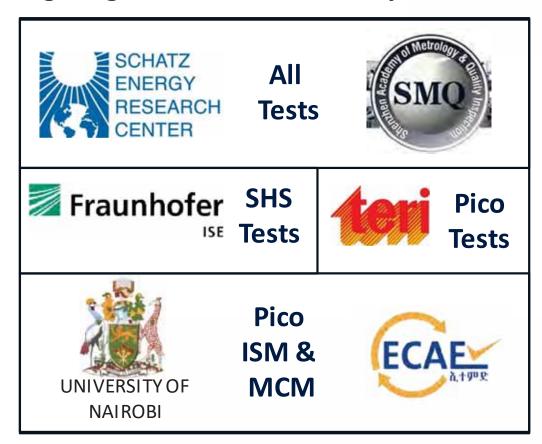


Lighting Global Engages With a Coalition of Partners & Stakeholders

Off-Grid Lighting QA Partners



Lighting Global Test Laboratory Network



Regional Programs













Lighting Global Quality Assurance **Primary Program Elements**

Lighting Global QA Framework

Test methods and standards

Testing, Verification, & Surveillance

Communicating Quality to Market

Stakeholder Engagement







QTM and AR testing to IEC TS 62257-9-5 by ISO 17025 accredited



laboratories





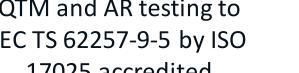
www.lightingglobal.org/ products





Development Agencies

Off-Grid Solar Sector



Campaigns

Consumer Awareness





Governments





Technical Specification

62257-9-5, Ed. 3.0

Quality Standard

Lighting Global QA Framework Includes Both Pico- Solar Products and Solar Home Systems

	Pico-Solar Product	Solar Home System Kit
Product Type		plug-and-play
Product's PV Power	≤ 10 - 15 Wp	≥ 10 Wp & ≤ 350 Wp
Test Methods	IEC TS 62257-9-5	Lighting Global SHS Test Methods
Quality Standards	Lighting Global Quality Standards	Solar Home System Kit Quality Standards
Products Tested Through Lighting Global Framework	>200	11
Products That Have Met the Quality Standards & Are Listed on the Lighting Global Website	145	8

Solar Home System Kits Listed on the Lighting Global Website



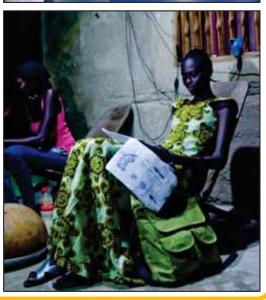


Timeline for SHS Kits Framework

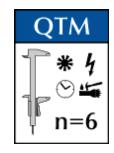
Open for questions Char

- Developed quality standards and test methods with initial focus on DC kits (June 2014 – now)
 - Developed methods using existing IEC standards and TS 62257-9-5 as a starting point; drew from other existing methods wherever possible
 - Incorporated feedback: Provided stakeholders opportunities to review and comment on drafts
 - Piloted methods: Utilized draft methods on trial basis on 10 products and revised as needed
- Testing is currently available at three labs (in China, US and Germany), and the Lighting Global, Lighting Africa and Lighting Asia programs are offering support for quality-verified SHS Kits
- Plan to include the test methods for SHS Kits in IEC/TS 62257-9-5 to create a single framework for products up to 350 W (publication likely in 2017)





Test Methods & Standards





- Pico products must be:
 - tested to the latest edition of IEC TS 62257-9-5
 - by a test lab that is ISO 17025
 accredited for IEC TS 62257-9-5
- QTM test results are required for Lighting Global's assessment to meet the Quality Standards
 - n=6 for pico products(≤ 10 W_p)
 - 3.5% of the warehouse stock for Pico-QTM
 (≥ 500 units); random sampling used
- Purchase document from IEC Webstore;
 75% "discount" available for eligible
 stakeholders

Test Methods & Standards





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Solar Home System Kit Quality Assurance Protocols

Version 1

2016 April 1







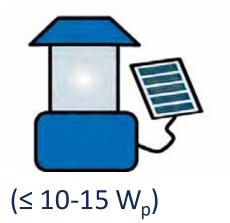


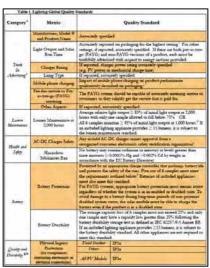
- SHS products must be:
 - tested to the latest edition of the Lighting Global Solar Home System Test Methods
 - by a test lab that is approved by Lighting Global to conduct the SHS tests
- SHS-QTM test results are required for Lighting Global's assessment to meet the SHS Quality Standards
 - n=4 for SHS products
 (≥ 10 W_p & ≤ 100 W_p)
 - 8% of warehouse stock for SHS-QTM (≥ 200 units)
- The Lighting Global SHS test methods can be obtained from LG QA upon request



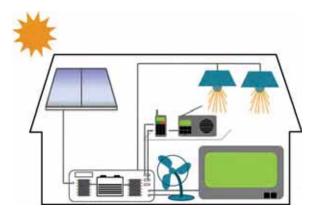
Test Methods & Standards

Pico-Solar Quality Standards





SHS Kits Quality Standards



 $(10 W_p - 100 W_p)$

Category*	Messe	Quelity Soundard
	Manufaction	Accusate specified
	Finehelt Name & Model No	Almosty specified
	Performings Claim: Light Chopus, Ron Tistin. Application Portion Contraspense	If expected, settlestelly specified. If there are both payment one (DAYG) and sone-PAYG versions of a product, such annul be specified; advantaged with sequent to energy nations provided.
		PV press sport to aircraftly reported on the printing pullinging. All other reports, if reported must be accountly specified.
Truck	Feedor samue to Payar- ton-go (PAYO) meterag	The PAYO crosses should be capable of annuality assessing narrow to consumer to they salably get the secret that is paid to:
In Advertising	h-n	Post militige and outcome specification, if promised, must be consisted logislations must therefore economic to SET posts. Force integers of posts and the redilinear in power application that has observed from our authority. Specific gradulines the UEV and LEV posts for before Them of notified Specific gradulines the UEV and LEV posts for before Them of notified application as not required in most that mental at
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Tests included in IEC 62257-9-5

	Sampling	Randomly selected from warehouse or marketplace
lests	Photometrics	Luminous flux (lumens—total output)Standardized distribution (illuminance)
Component Tests	Battery & Charge Control	Battery Capacity (Amp-hours, voltage)Degree of protection (voltage cutoffs)
Com	Solar Module	Power output (Watts)Current-voltage characteristics (I-V Curve)
ts	Full Battery Run Time	 Measured using standardized cycle (hours of operation)
System Tests	Solar Charge Run Time	 Modeled estimate (daily hours of operation after solar charging)
Sy	Physical Ingress & Water Protection	 Incorporates enclosure (IP class) and system- level protection (coatings, etc.)
	Durability	 Drop test from one meter (pass/fail) Switch and connector durability Internal wiring and solder inspection Lumen Maintenance Battery durability storage test

Existing differences in test methods for SHS Kits

Open for questions Chat

Component tests

System Tests

	IIICUIO	as for Sils Rits	_
)	Ports and Control Box	Power capabilities and port efficienciesCircuit protection	
	Non-lighting appliances	 Functionality and durability check Power consumption Battery tests as necessary 	
	Full Battery Run Time	Measure single FBRT with lighting appliances as input to Energy Service Calculations	
	Solar Charge Test	Measure single solar charge test as input to Energy Service Calculations	
	Energy Service Calculations	 Modeled estimate (full battery and daily hours of operation in various configurations) 	
	Durability and Safety	 Lumen maintenance ≥90% Additional safety requirements for Li-ion PV cables rated for outdoor use (UV) Declare wire and cable sizing 	
	User Manual and Packaging	 Battery replacement statement Installation, maintenance and safety Report PV power on packaging 	
	Warranty	2 years for system, battery and included light points, 1 year for appliances	_

Additional tests, such as ports, miswiring, PV overvoltage and overcurrent protection included

Balance rigor with cost of testing

Only required for one setting, rather than multiple

Only required for one setting, rather than multiple

Mainly to support truth in advertising assessment

Included to address concerns about larger products with longer expected lifespans

Methods in IEC 62257-9-5 were originally designed in 2008 - 2009 for simple lighting products with at most one port for mobile phone charging









Market now full of products with multiple light points, multiple ports and appliances, below the 10-15 W range



Proposal Circulated for Stakeholder Comment: Extend tests to pico-products with ports

Component tests

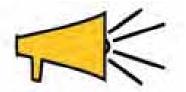
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Ports and Control Box	Power capabilities and port efficienciesCircuit protection
Non-lighting appliances	 Functionality and durability check Power consumption Battery tests as necessary
Full Battery Run Time	Measure single FBRT with lighting appliances as input to Energy Service Calculations
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User Manual and Packaging	 Battery replacement statement Installation, maintenance and safety Report PV power on packaging
Warranty	 2 years for system, battery and included light points, 1 year for appliances

The ports tests, protection tests, and energy service calculations would apply to all products with ports, and the lumen maintenance threshold and Li-ion requirements would be aligned for all products.

Only applicable to products > 10 W [Related to the cost & expected lifetime of the system]

Stakeholder Process



- Received and incorporated feedback on draft SHS Kit Test Methods and Quality Standards in September 2015
- Requested additional feedback on proposal to integrate SHS Kit methods into IEC 62257-9-5 in June 2016
- Compiled comments and provided responses in a <u>Stakeholder</u> <u>Feedback Document</u> released last week
- Plan to incorporate proposed changes:
 - Changes to the SHS kit test methods will be made in the existing Lighting Global Quality Assurance Protocols for SHS Kits and will be submitted for inclusion in IEC TS 62257-9-5
 - Changes that influence pico-solar product testing will not go into effect until the next edition of IEC TS 62257-9-5 is published, likely sometime in the 2nd half of 2017
- Plan to continue to engage with stakeholders regarding changes to the QA framework. Updates will be posted regularly on the Lighting Global website:

www.lightingglobal.org/qa/stakeholder-engagement/



Thank you for your feedback!



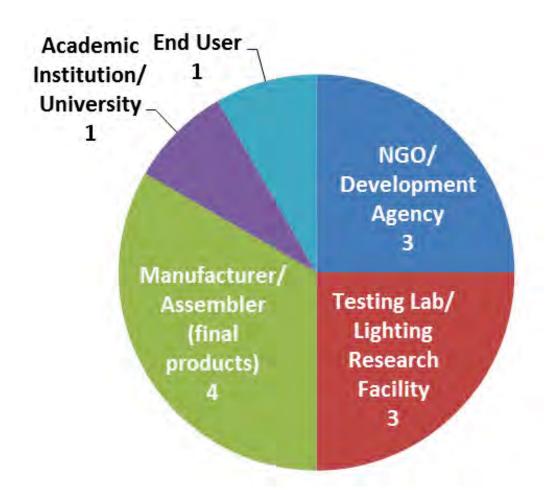






Stakeholder Feedback

 We received responses from 12 different and diverse stakeholder organizations



 The feedback inspired over 30 distinct changes to the QA framework and the proposed plan



Process to Incorporate Comments

When we receive comments, we:

- Read, summarize and, where needed, ask clarifying questions
- Discuss comments with QA team, including collaborators at the Fraunhofer Institute for Solar Energy Systems
- Discuss issues with IFC / World Bank program managers
- Conduct research where needed
- Follow up with individual stakeholders, GOGLA, and/or IEC technical committee members as needed
- Present responses in a feedback document
- Present and discuss key issues in this webinar
- Incorporate decisions in Quality Standards and Test Methods



Extra, Extra, Read all about it!

Comments on Integration of the Quality Assurance Frameworks for Pico-solar Products and SHS Kits

1 Comments regarding the plan to incorporate the SHS Kit test methods into IEC 62257-9-5:

Stakeholders across the sector agreed that incorporating the test methods for pico-products and SHS kits into a single document is appropriate. Respondents suggested that a single document would simplify government engagement regarding the regulation of SHS kits and that a single document would make the methods easier to reference during testing.

Several respondents commented on the eligibility criteria; one noted the need to test systems [with variable components] instead of only fixed kits including fixed lamps and panels, while others noted that the upper bound for eligibility based on wattage is too low. One respondent suggested that the upper limit should be 500 Wp.

Figure 1. Do you agree with the plan to incorporate the SHS Kit test methods into IEC 62257-9-5707 the twelve respondents, eleven agreed and one remained neutral.

Neutral.

One respondent recommended that solar panels larger than

10 W be tested according to IEC 61215 and IEC 61730, and that factories which produce the modules should have the ISO 9001/14001/OHSAS 18001 to guarantee minimum production standards.

RESPONSE: Based on the positive feedback, we plan to move forward with incorporating the test methods for SHS kits into IEC 62257-9-5. In response to requests in this most recent stakeholder process and prior conversations, we plan to extend the scope of the test methods to cover SHS kits up to 350 Wp with a maximum nominal system voltage of 24 V. This limit will enable the inclusion of some common commercial modules, while minimizing risks due to high voltage or arcing. We do still plan to require that the products be sold as distinct kits; however, the energy service calculations make it easier for additional appliances to be included or removed from a kit. Additionally, we offer the "Family of Froducts" policy, which enables the verification of an entire product line following evaluation according to a custom test plan that covers at least half of the components in the line.

In an effort to minimize the cost and time required for testing, we have decided not to require that panels larger than 10 W meet the performance standards of IEC 61215. However, we acknowledge that these are rigorous tests for PV modules and therefore have included procedures to use results from IEC 61215 in lieu of, or as inputs to, the test methods included in IEC 62257-9-5. Currently, themethods in IEC 62257-9-5do not include safety tests for PV modules, such as those described in IEC 61730, or requirements for factory certifications. The methods in IEC 62257-9-5 only assess performance, workmanship and durability. With the inclusion of larger modules, it may be appropriate for Lighting Global to require IEC 61730 and/or factory certifications. These requirements will not be added at this time, but may be discussed in future stakeholder outreach.

Responses to all comments are presented in the stakeholder feedback document on the Lighting Global stakeholder page:

www.lightingglobal.org/ qa/stakeholder-engagement/



Major Changes

- Increased peak power limit to 350 W
- Require the Assessment of DC Ports, the Energy Service Calculations (ESC), and related tests for all products with ports and allow the Energy Service Calculations to be used in place of multiple solar run time tests.
- Require the miswiring test, PV overvoltage, and output overload tests for all products with ports, regardless of size.
 Additionally, included appliances would undergo an assessment of operating voltage range compatibility.
- Set the dividing line between product classes at 10 W based on the PV panel rating. This dividing line would apply to the required sample sizes and the additional Quality Standards for SHS kits, such as the wire and cable sizing declaration, the battery replacement statement, user manual requirements, and warranty terms.

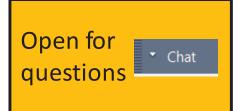


Other Key Changes

 Increase the lumen maintenance threshold for all products from 85% to 90%.

- Stop measuring the "usable surface area with illumination greater than 50 lux."
- Decrease the warranty requirement for SHS Kits to 2 years for the system and battery, and 1 year for all appliances. We plan to revisit the
 - warranty requirements for larger systems in the future given that the same warranty requirements may not be appropriate for the entire 10 W 350 W range.
- Amend the passing thresholds for the switch, gooseneck, connector, moving parts, and strain relief durability tests to no longer allow for any failures.

Implementation Timeline



Most changes will take effect after the revision of IEC 62257-9-5 is published, likely in the 2nd half of 2017

The following changes will take effect immediately:

- Increase limit to 350 W
- Decrease warranty requirement for SHS Kits from 3 years to 2 years
- Strengthen passing thresholds for durability tests





Future consideration: Extend outdoor cable requirements to pico-products

 Our current policy: The outdoor cable policy requires cables to be rated or tested for water and UV resistance. This policy will go into effect for SHS Kits February 28, 2017.



- Several stakeholders suggested this policy should be extended to products <10 W as well
- Key questions:
 - Is this a significant issue for smaller products?
 - Are manufacturers able to meet this requirement?

The policy can be found here:

www.lightingglobal.org/resources/policies-and-guidelines/



Future consideration: Determine warranty periods for large SHS Kits

Our current policy: All SHS Kits up to
 350 W will have the same warranty policy:
 2 years for the system, battery and included light points, 1 year for appliances.

Warranty

The product is under warranty for defects from the time of original p system or attempt to remove the t

 In some jurisdictions, the term of the Agreement for more information.

- In our stakeholder feedback and internal discussions, this warranty period seemed appropriate for the low end of SHS Kits, but may not be providing enough protection for larger products
- Key questions:
 - Is this too short of a warranty for a 350 W product?
 - Where should the dividing line be?



Future consideration: Performance Reporting Requirements for SHS Kits

Our current policy: SHS Kits must report the PV power on their packaging.
 (Pico-products must report light output and solar run time on highest setting. Note, in the future, we will likely only require products without



 Stakeholders emphasized the importance of providing consumer information to manage user expectations of kits

appliances to report light output and solar run time.)

- Key questions:
 - Are there additional metrics that should be consistently reported across all SHS Kits (for example, Wh/day)?



Technical question: Voltage limits for USB ports

- Our current policy: USB ports must provide between 4.5 – 5.5 V at all battery voltages (except the deep discharge protection voltage)
- These limits exceed the recommendations of the USB Battery Charging Specification
 (4.75-5.25 V), but they address concerns regarding Nokia phones and some popular smart phones charging at higher voltages. The change also allows output voltages to be pulled down under load to improve charging efficiency in phones that use linear charging.
- Key questions:
 - Are these limits acceptable even though they exceed the USB Battery Charging Specification?

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Future consideration: More durability tests for switches and connectors

 Our current policy: All switches and connectors must be cycled 1000 times. (Those only used during installation may be cycled only 100 times).



- Reports from the field and stakeholders suggest these cycle tests are not catching all issues
- Key questions:
 - We plan to develop additional methods to address these issues, does anyone have recommendations from their experience?
 - Are there other key failures in the field we need to investigate?

Any initial questions or comments?



- Outdoor cable requirements for pico-products
- Appropriate warranty for larger systems
- Durability tests for switches and connectors
- Performance reporting requirements for SHS kits
- Upper voltage limit for USB ports
- Other key topics?





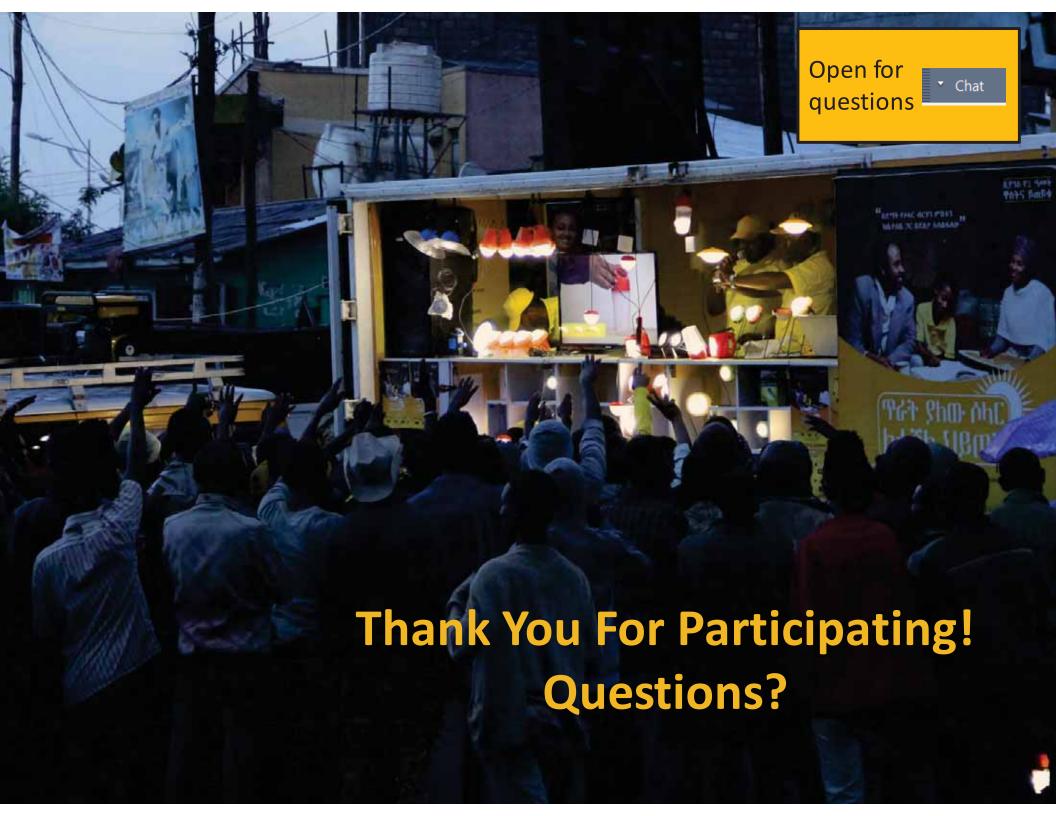
Immediate Next Steps

- Make immediate updates to Quality Standards (350 W, 2 year warranty for SHS Kits and durability passing thresholds)
- Finalize validation testing of energy service calculations on pico-products
- Submit revised test methods with proposed changes to IEC
 - Expect revised version to be published in the 2nd half of 2017
- Continue researching and collecting feedback on select topics
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 - qa@lightingglobal.org









Our donor partners

- The Africa Renewable Energy and Access Grants
 Program (AFREA) The Asia Sustainable and
 Alternative Energy Program (ASTAE) The Energy
 Sector Management Assistance Program (ESMAP)
 - The Global Environment Facility (GEF) The
 - Good Energies Inc. Italy Luxembourg The
 - Netherlands Norway The Public-Private
 - Infrastructure Advisory Facility (PPIAF) The
 - Renewable Energy and Energy Efficiency
 - Partnership (REEEP) The United States.



Table 1. Summary of changes made in response to stakeholder feedback (1 of 2)

Change based on stakeholder feedback	Where will the change be made?	When will the change be made?
Increase the upper bound of the peak PV module power	•Test methods:	Immediately for SHS Kits,
covered by the test methods to 350 W.	- Clause 1: Scope	and later included in IEC
	•SHS Kit Quality	62257-9-5
	Standards	
Merge the methods for pico-products and SHS kits into a	•Throughout test	When revision of IEC
single document that covers off-grid energy products from	methods	62257-9-5 is published,
less than 1 W up to 350 W.		likely after May 2017
Consider requiring factory certifications or safety tests for		No change now, but will
large PV modules, such as those described in IEC 61730.		consider in future
Require the Assessment of DC Ports, the Energy Service	•Test methods:	When revision of IEC
Calculations (ESC), and related tests for all products with	- Clauses 6 – 9: QTM,	62257-9-5 is published,
ports and allow the Energy Service Calculations to be used	MCM, ISM, AVM	likely after May 2017
in place of multiple solar run time tests. [This was proposed	- Annex EE: Assessment	
by Lighting Global and largely supported by stakeholders.]	of DC Ports	
As suggested by a stakeholder, we are conducting	- Annex FF: Appliance	
additional validation testing to ensure that the ESC	Tests	
adequately assess the solar run time for small products. We	- Annex GG: Energy	
are in the process of making minor changes to the ESC	Service Calculations	
methods to address issues identified during this validation	 Standardized 	
testing. Once the issues are addressed, we intend to submit	Specifications Sheet	
the revisions to the IEC.		



Require the miswiring test, PV overvoltage, and output	•Test methods:	When revision of IEC
overload tests for all products with ports, regardless of size.	- Clauses 6 – 9: QTM,	62257-9-5 is published,
Additionally, included appliances would undergo an	MCM, ISM, AVM	likely after May 2017
assessment of operating voltage range compatibility. [This	- Annex DD: Protection	
was proposed by Lighting Global and largely supported by	Tests	
stakeholders.]		
Stop measuring the "usable surface area with illumination	•Test methods:	When revision of IEC
greater than 50 lux." The test could still be conducted if	- Clauses 6 – 9: QTM,	62257-9-5 is published,
necessary to evaluate advertising claims, but the only	MCM, ISM, AVM	likely after May 2017
required element would be to determine the "full-width	- Annex T: Light	
half-max" angle which is used to classify a light as being	Distribution	
narrow, wide or omni-directional. [This was proposed by	 Standardized 	
Lighting Global and largely supported by stakeholders.]	Specifications Sheet	
Continue to require small (pico) products to be tested with	•Quality Standards	This is the current
a sample size of six and larger (SHS kits) products to be	•Test methods:	practice, though the
tested with a sample size of four. [This was proposed by	- Clauses 6 – 9: QTM,	dividing line will change
Lighting Global and largely supported by stakeholders.]	MCM, ISM, AVM	when revision of IEC
	- Annex E: Product	62257-9-5 is published
	Sampling	
Set the dividing line between product classes at 10 W based	•Quality Standards	When revision of IEC
on the PV panel rating. This dividing line would apply to the	•Test methods:	62257-9-5 is published,
required sample sizes and the additional Quality Standards	- Clauses 6 – 9: QTM,	likely after May 2017
for SHS kits, such as the wire and cable sizing declaration,	MCM, ISM, AVM	
the battery replacement statement, user manual	- Annex E: Product	
requirements, and warranty terms.	Sampling	



Table 1. Summary of changes made in response to stakeholder feedback (2 of 2)

Table 1. Summary of changes made in response to stakehold	Where will the change	When will the change
Change based on stakeholder feedback	be made?	be made?
Extend the Quality Standards for Ports, PV Overvoltage Protection, Miswiring Protection, Circuit and Overload Protection, and additional Battery Protection for Lithium Batteries to pico-products with ports. [This was proposed by Lighting Global and largely supported by stakeholders.]	Quality Standards Test methods: Annex D: Manufacturer self- reported information Annex DD: Protection Tests	When revision of IEC 62257-9-5 is published, likely after May 2017
Clarify the overvoltage protection limits for individual cells of lithium batteries. Clarifications include: Manufactures must declare that the battery has overcharge protection for individual cells or sets of parallel-connected cells. The voltage limit for the individual cells can be higher than the per-cell voltage limit for the entire pack; as always, we will typically accept limits specified by the battery manufacturer in lieu of our recommended values.	•Quality Standards	Immediately for SHS Kits; change will also apply to pico-products after revision of IEC 62257-9-5 is published
Consider extending UV protection requirements for PV (and other outdoor) cables to pico-products.		No change now, but will consider in future. The Outdoor Cable Policy will be enforced for SHS kits in early 2017.



Table 1. Summary of changes made in response to stakeholder feedback (2 of 2)

Change based on stakeholder feedback	Where will the change be made?	When will the change be made?
Extend the Quality Standards for Ports, PV Overvoltage Protection, Miswiring Protection, Circuit and Overload Protection, and additional Battery Protection for Lithium Batteries to pico-products with ports. [This was proposed by Lighting Global and largely supported by stakeholders.]	Quality Standards Test methods: Annex D: Manufacturer self- reported information Annex DD: Protection Tests	When revision of IEC 62257-9-5 is published, likely after May 2017
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Consider extending UV protection requirements for PV (and other outdoor) cables to pico-products.		No change now, but will consider in future. The Outdoor Cable Policy will be enforced for SHS kits in early 2017.
Increase the lumen maintenance threshold for all products from 85% to 90%. [This was proposed by Lighting Global and largely supported by stakeholders.]	•Quality Standards	When revision of IEC 62257-9-5 is published, likely after May 2017



Decrease the warranty requirement for SHS Kits to 2 years	 Quality Standards 	Immediately for SHS Kits;
for the system and battery, and 1 year for all appliances.		change will also apply to
Plan to revisit the warranty requirements for larger systems		all products ≥ 10 W after
in the future given that the same warranty requirements		revision of IEC 62257-9-5
may not be appropriate for the entire 10 W - 350 W range.		is published
Clarify that USB charging adapters are only required to be	•Quality Standards	Immediately for SHS kits
covered by a 1-year warranty.		
Amend the passing thresholds for the switch, gooseneck,	•Quality Standards	Immediately for all
connector, moving parts, and strain relief durability tests to		products
no longer allow for any failures. [This was proposed by		
Lighting Global and largely supported by stakeholders.]		
Investigate and develop test methods for assessing		No change now, but will
connector strain relief, evaluate connectors that break		consider in future
when pulled sideways, and improve the switch test so that		
it more realistically evaluates switches in the field.		
Explore the issue of voltage collapse to determine if a		No change now, but will
standard or additional test is warranted.		consider in future
Continue to develop test procedures and policy for		No change now, but will
assessing mobile device charging claims.		consider in future
Continue to determine ways to minimize difficulties		No change now, but will
associated with sample selection while still ensuring the test		consider in future
samples are representative of the products in the market.		
Develop an Eco Design Note that provides a list of		No change now, but will
recommendations for the design and manufacture of		consider in future;
repairable products.		Developing an Eco
		Design Note on topic



Table 2. Changes made to Test Methods and Quality Standards for SHS Kits based on prior stakeholder feedback Change based on stakeholder feedback Where was the change made? Improve the introductory text to clarify what types of SHS Kits are Introduction in Quality Standards covered by the Quality Standards. Change the wording of the eligibility criteria to: "All components required Eligibility Criteria in Quality Standards to provide basic energy services are sold/installed as a kit." Test methods: Clause 1: Scope •Eligibility Criteria in Quality Standards Decrease the allowable nominal system voltage to 24VDC. Test methods: Clause 1: Scope Remove battery replaceability requirement and instead require that the Quality Standards manual clearly state either: (i) specifications for replacement batteries and directions for replacing them, (ii) how someone can get their battery replaced at service centers, or (iii) that the batteries are not replaceable. Further, the packaging must include a short statement regarding whether the battery is replaceable. [Based on feedback from many manufacturers, we do not feel comfortable requiring that batteries be replaceable. Some PAYG companies were concerned about this requirement because they seal the battery compartment and all electronic components to prevent tampering. To address this while still responding to end-user interest to have systems that are repairable (this has been a common sentiment expressed by end-users in multiple focus groups and in other venues), we believe that it is important to provide consumers with clear information about whether batteries are replaceable and, if so, how to get them replaced.]



Adjust the USB requirements to a max of 5.5 V and allow for voltages to	Quality Standards
drop to 4.5 V under load [These limits exceed the recommendations of	
the USB Battery Charging Specification (4.75-5.25 V), but they address	
concerns regarding Nokia phones charging at higher voltages. The change	
also allows output voltages to be pulled down under load to improve	
charging efficiency in phones that use linear charging.]	
Change 12 V port requirement to: "All ports advertised or reasonably	•Quality Standards
expected to provide 12 V must maintain a voltage between 10.5 – 15 V	
during normal operation. In cases where special features reduce the	
voltage below 10.5 V, the feature must be clearly described in the user	
manual and the port must be marked to indicate that the port is not a	
standard 12 V port (removable stickers are acceptable)."	
Add that the battery warranty requirement assumes that batteries will	•Quality Standards
maintain 80% capacity at 2 years. [A respondent noted that the battery	
warranty did not cover capacity loss, which is the primary function of the	
battery.]	
Provide more guidance in the Quality Standards as to which	•Quality Standards
switches/connectors may be cycled only 100 times.	
Provide more guidance on the requirements for PV and other outdoor	•Quality Standards
cables.	•Lighting Global Outdoor Cable Policy



Electricity Access Continuum

